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ProfiTouch Technical Article

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Title: Surge Suppressors may prove beneficial

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Symptoms:

Equipment manufacturers will not repair equipment failures.

Cause:

Computer and equipment failures are caused by power outages and lightning.

Additional Information:

Pyrimont has become increasingly aware that equipment manufactures like Dell and Linksys are rejecting warranty repairs. The warranties for nearly all manufacturers of computer equipment state that the failure caused by lightning or power outages is not covered. While the possibility of failure due to these causes is rare, Pyrimont customers have been denied warranty service by certain Manufacturers and the difference in cost between an in-warranty and non-warranty repair can be in excess of several hundred dollars.

Pyrimont, therefore, recommends that all customers consider protecting each terminal (CPU), each switch (or hub) and each internet routing device with an inexpensive surge suppressor. All Pyrimont installations have the Office or MAIN CPU protected with a TrippLite battery back up/surge protector.

However, for the best insurance, using a single outlet suppressor for each device may prove beneficial. Pyrimont has researched inexpensive single outlet suppressors and would recommend the following TrippLite product. Please contact us if you'd like us to order and ship a specific quantity to you.

<http://www.tripplite.com/products/product.cfm?productID=120>

